

Newcomer's Guide PEB 2017

Welcome to the Isle!

As a new resident, you may have some questions about the County and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Isle of Wight. If you would like additional information about visiting or relocating to Isle of

Wight, please stop by our Visitor Center at 319 Main Street or give us a call

at 757.357.5182 or toll-free at 800.365.9339.



ISLE OF WIGHT COUNTY WEBSITE: iwus.net

ISLE OF WIGHT COUNTY SOCIAL MEDIA: iwus.net/Social-Media

SIGN UP FOR "VOICES FROM THE ISLE" E-Newsletter:

VoicesFromThelsle.com, voicesfromtheisle@isleofwightus.net

ISLE OF WIGHT COUNTY PARKS & RECREATION:

757.357.2291, iwus.net/parks-and-recreation

SMITHFIELD & ISLE OF WIGHT TOURISM:

757.357.5182, 1.800.365.9339, VisitSmithfield VA.com

Education

ISLE OF WIGHT COUNTY SCHOOLS:

820 Main Street, Smithfield, VA 23430, 757.357.4393, iwcs.k12.va.us

ISLE OF WIGHT ACADEMY: (Private School)

17111 Courthouse Hwy., Isle of Wight, VA 23397, 757.357.3866, iwacademy.com

Taxes & Licenses

COMMISSIONER OF THE REVENUE:

757.365.6222, iwus.net/Commissioner-of-the-Revenue

TREASURER: 757.365.6228, iwus.net/Treasurer

STATE INCOMETAX:

The Commissioner of the Revenue prepares and audits State Income Tax Returns. You must have your completed Federal Income Tax form and your W-2 in order to receive assistance. State Income Taxes are due by May 1st.

REAL ESTATE TAX:

The real estate tax in Isle of Wight County is assessed by the Commissioner of the Revenue and collected by the Treasurer. The current real estate rate is 85 cents per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

PERSONAL PROPERTY TAX:

The personal property tax is assessed by the Commissioner of the Revenue and collected by the Treasurer. It includes vehicles, motorcycles, motor homes, boats and trailers. The current personal property rate is \$4.50 per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments

due June 5th and December 5th.

If your pet is more than four months old, it must be vaccinated against rabies and be licensed with the County. This is required by Virginia Law and the Isle of Wight County Code. Pet licenses are available through the Treasurer's Office and must be renewed annually by February 1st.

Courts

CIRCUIT COURT: 757.365.6233, iwus.net/clerk-of-the-circuit-court

GENERAL DISTRICT COURT:

757.365.6243, iwus.net/general-district-court

IUVENILE & DOMESTIC RELATIONS COURT:

757.365.6237, iwus.net/juvenile-and-domestic-relations-court

IWUS.net 757.357.3191















Support Services

ANIMAL SERVICES: 757.365.6318, iwus.net/animal-services

DEPARTMENT OF SOCIAL SERVICES: 757.365.0880, iwus.net/social-services

HEALTH DEPARTMENT: 757.357.4177, vdh.state.va.us

VOTER REGISTRATION: 757.365.6230, iwus.net/Voter-Registration

LIBRARIES:

Blackwater Regional Library System, BlackwaterLib.org Smithfield Branch, 255 James Street, 757.357.2264

Daily Press (Newport News), 757.247.4600, DailyPress.com Suffolk News-Herald 757.539.3437, SuffolkNewsHerald.com Virginian-Pilot (Norfolk), 757.446.9000, PilotOnline.com

PARKS & RECREATION: 757.357.2291, iwus.net/parks-and-recreation



Carrollton Branch, 14362 New Towne Haven Lane, 757.238.2641 Windsor Branch, 18 Duke Street, 757.242.3046

Smithfield Times (Smithfield), 757.357.3288, Smithfield Times.com Tidewater News, (Franklin), 757.562.3187, Tidewater News.com

Charter Communications, 888.438.2427, Charter.com

Dish Network, 877.647.7793, Dish.com

DSL, 877.665.0730, FIOS.verizon.com FIOS, 800.837.4966, FIOS. verizon.com

T-Mobile, 877.353.3615, T-Mobile.com

Sprint, 866.866.7509, Sprint.com

Utilities

CABLE & SATELLITE TELEVISION:

Direct TV, 877.966.2973, Directv.com

INTERNET PROVIDERS:

Charter Communications, 888.438.2427, Charter.com HughesNet (Satellite), 866.946.2741, HughesNet.com

WIRELESS BROADBAND PROVIDERS:

AT&T, 888.333.6651, ATT.com

Verizon Wireless, 800.256.4646, verizonwireless.com

ELECTRICITY:

Community Electric Cooperative, 757.242.6181, ComElec.coop

Dominion Virginia Power, 888.366.4357, Dom.com

NATURAL GAS: Columbia Gas of Virginia, 800.543.8911, Columbia Gas VA.com

RECYCLING: Single-Stream Recycling Program, 757.365.6298, iwus.net/Solid-Waste/Recycling-Program

SOLID WASTE DISPOSAL: Public Works/Solid Waste Division, Isle of Wight, 757.365.1652, iwus.net/Solid-Waste

TELEPHONE: Verizon, 800.483.4400, Verizon.com

TRASH - CURBSIDE COLLECTION: Bay Disposal, 757.857.9700

WASTEWATER TREATMENT: Hampton Roads Sanitation District (HRSD), 757.460.2261, HRSD.com

WATER/SEWER: Public Utilities Department, Isle of Wight County, 757.365.6284, iwus.net/Public-Utilities

Town of Smithfield Water Department, 757.365.4254 Town of Windsor Water Department, 757.242.4288

Who do I call if...

I need to change my voter registration and/or find my local polling precinct? Voter Registrar, 757.365.6230

I need a special garbage pickup? Bay Disposal, 757.857.9700

My neighbor's dog just won't stop barking? Animal Services 757.365.6318

I want to report a pothole or debris? Virginia Department of Transporation (VDOT), I-800-FOR-ROAD

(To report a pothole or debris on roads in Smithfield, contact the town's Public Works Department at 757.365.4200.)

I want to report clogged storm drains? Public Utilities/Stormwater Division, 757.365.1659

I need to contact the sheriff for a non-emergency? Sheriff's Office, 757.357.2151

I need to contact the Emergency Services - Fire & Rescue Response for a non-emergency?

Emergency Services Department, 757.365.6308

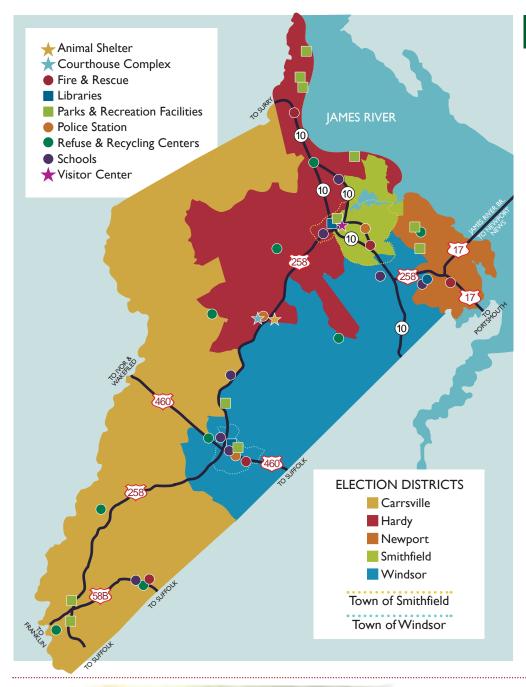
I need information about building permits and/or inspections? Building Inspections, 757.365.6215



Newcomer's Guide

ISLE OF WIGHT COUNTY • FEBRUARY 2017





Elected Officials and Constitutional Officers

BOARD OF SUPERVISORS
Rex Alphin (Chairman), Carrsville
William M. McCarty (Vice-Chair), Newport
Rudolph Jefferson, Hardy
Richard L. "Dick" Grice, Smithfield Joel C.Acree, Windsor

CLERK OF THE CIRCUIT COURT

Sharon N. Jones

COMMISSIONER OF THE REVENUE

Gerald H. Gwaltney

COMMONWEALTH'S ATTORNEY

Georgette C. Phillips

SHERIFF

Mark A. Marshall

TREASURER

Judith C.Wells

Contact information at: iwus.net

SCHOOL BOARD MEMBERS

Alvin Wilson (Chair), Hardy Vicky Hulick (Vice-Chair), Newport Jackie Carr, Carrsville Kirstin Cook, Smithfield Julia Perkins, Windsor Contact information at: iwcs.k12.va.us

SMITHFIELD TOWN COUNCIL

T. Carter Williams (Mayor) Andrew C. Gregory (Vice Mayor) Connie Chapman Michael G. Smith Milton Cook Denise N.Tynes Randy Pack Contact information at: smithfieldva.gov

WINDSORTOWN COUNCIL

Carita J. Richardson (Mayor) Durwood V. Scott Walter Bernacki **Greg Willis** N. Macon Edwards, III Patty Flemming Tony Ambrose Contact information at: windsor-va.gov





EMERGENCIES

EMERGENCY SERVICES - FIRE & RESCUE RESPONSE & SHERIFF'S OFFICE: 911

SIGN UP FOR IW•ALERT:

Receive instant alerts on severe and unexpected incidents and weather. 757.365.6308, IWAlert.net.

EMERGENCY SERVICES: 757.365.6308

ANIMAL SERVICES DIVISION: 757.365.6318

PUBLIC UTILITIES: 757.365.6284